



Operating instructions

BMW Connected- Ride COM P1



MAKE LIFE A RIDE

WELCOME.

We congratulate you on your choice of an original BMW Motorrad accessory product. Our accessory-products world testifies to our constant striving to meet your needs and preferences for everyday riding and all your motorcycling adventures.

About these operating instructions

Read these operating instructions before using your new accessory product for the first time. You will find important notes here on operation which will help you to make the most of the technical benefits of our products and to use the products to optimum effect and for the longest possible time.

Suggestions and criticism

If you have questions concerning our products, your authorised BMW Motorrad retailer will be happy to provide advice and assistance.

We hope you enjoy using your new product and that all your journeys will be pleasant and safe

BMW Motorrad.

You can also consult the index at the end of these operating instructions if you want to find a particular topic or item of information.

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GENERAL NOTES

01

OVERVIEW

This section contains an overview of these operating instructions, along with some general information on the BMW ConnectedRide COM P1 communication system. Pairing (12) must be completed before you can use your communication system.

ABBREVIATIONS AND SYMBOLS

 **CAUTION** Low-risk hazard. Non-avoidance can lead to slight or moderate injury.

 **WARNING** Medium-risk hazard. Non-avoidance can lead to fatal or severe injury.

 **DANGER** High-risk hazard. Non-avoidance leads to fatal or severe injury.

 **ATTENTION** Special notes and precautionary measures. Non-compliance can lead to damage to the vehicle or accessory and, consequently, to voiding of the warranty.

 Specific instructions on how to operate, control, adjust or look after items of equipment on the motorcycle.

• Instruction.

» Result of an activity.

 Reference to a page with more detailed information.

 Indicates the end of a passage relating to specific accessories or items of equipment.

 Tightening torque.

 Technical data.

BMW CONNECTEDRIDE COM P1

BMW ConnectedRide COM P1 offers a fully integrated communication system for GS helmets. It is controlled using Connected App or ConnectedRide Navigator on the motorcycle's Multi-Controller.

BMW ConnectedRide COM P1 provides wireless voice contact in a range of Intercom modes.

For example, Mesh Intercom can be used to communicate in Open Mesh or Group Mesh on up to nine different channels.

HD speakers and microphone with noise cancellation ensure great sound quality in all situations. Choose between several languages for voice prompts and commands. So wherever your next adventure takes you: the BMW ConnectedRide COM P1 keeps you in touch with other riders on your travels.

NOTE ON USE

 In some regions the use of headsets or earplugs by persons on motorcycles is forbidden by law. Before riding, make sure that you are familiar with the rules that apply in the region where you are using the product.

DISPOSAL

 If you want to dispose of your communication system at some future point in time: It is illegal to dispose of electrical devices as domestic waste. Hand in the communication system at an approved collection point for end-of-life electrical devices.

CURRENCY

The high safety and quality levels of BMW Motorrad accessories are ensured by a process of continuing evolution. Because of this, the accessory you have purchased may differ from the information supplied in the operating instructions. Nor can BMW Motorrad entirely rule out errors and omissions. We hope you will appreciate that no claims can be entertained on the basis of

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the data, illustrations or descriptions in these operating instructions.

TECHNICAL DATA

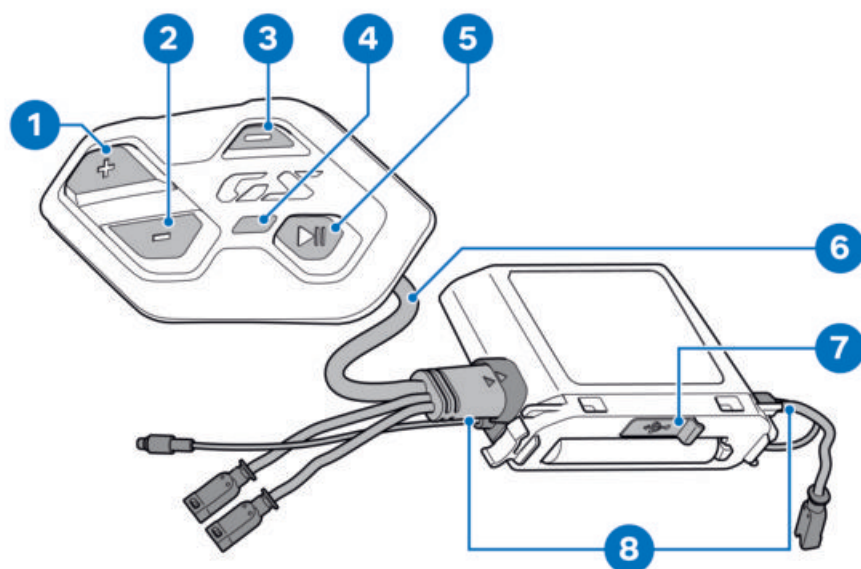
All dimensions, weights and power ratings stated in the operating instructions are quoted to the standards and comply with the tolerance requirements of the Deutsches Institut für Normung e.V. (DIN). Versions for individual countries may differ.

GENERAL VIEWS

02

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OPERATING PANEL



- 1 (+) button (11)
- 2 (-) button (11)
- 3 (On/off) key (10)
- 4 Status LED
- 5 (Start/pause) key (11)
- 6 Control Panel connector
- 7 USB-C charging socket (10)
- 8 Connecting cable

CONNECTED RIDE

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8 CONNECTED RIDE

GENERAL INSTRUCTIONS

Many functions of BMW ConnectedRide COM P1 can only be used if it is paired with Connected App or ConnectedRide Navigator.

After pairing, all functions can be controlled using the Multi-Controller.

 When using the ConnectedRide Navigator, please note that the Mesh volume can only be controlled using the keys on BMW ConnectedRide COM P1.

 Various functions can be used in portrait or landscape mode in Connected App. Functions can be controlled in landscape mode. Functions and system settings can be operated in portrait mode.



BMW Motorrad Connected App is the central connecting element for all BMW Motorrad ConnectedRide products.
bmw-motorrad.com/connectedride

CONNECTEDRIDE FUNCTIONS

Some features that are available in Connected App or ConnectedRide Navigator:

System settings in Connected App

- Device name
- Language
- Firmware updates

Audio mode settings

- Microphone settings
- Playback settings
- Adaptive volume control (adjusts playback volume to ambient volume)

Mesh settings

- Type changeover
- Channel selection

OPERATING CONNECTEDRIDE

BMW ConnectedRide COM P1 can be operated from your device or by using the Multi-Controller after being successfully paired with Connected App or the ConnectedRide Navigator. To operate it from the Multi-Controller, the mobile device or ConnectedRide Navigator must be connected to the vehicle.

 Insert your mobile device into the ConnectedRide Cradle.

To operate it from the Multi-Controller, Connectivity Hub must be selected in BMW ConnectedRide COM P1. The display shows the available functions. See the rider's manual for information on changing the view and operating the Multi-Controller.

bmw-motorrad.com/manuals

OPERATION

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NOTE ON SAFETY

ATTENTION

Damaging environmental influences or impacts

Risk of damage

- Do not expose to direct sunlight or high humidity for prolonged periods.
- Do not drop or subject to other impacts.
- Do not use if the device is damaged or if abnormalities are perceptible (e.g. heat, odour).

FIRMWARE UPDATE

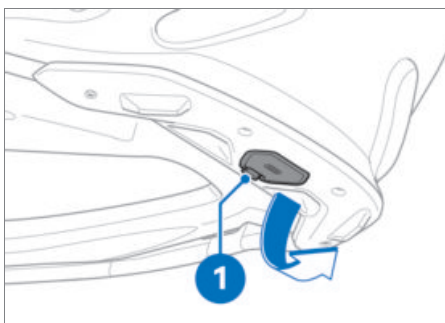
 Before using it for the first time, you must update the firmware of BMW ConnectedRide COM P1.

Connect BMW ConnectedRide COM P1 to Connected App to update the communication system firmware. (➡ 12)

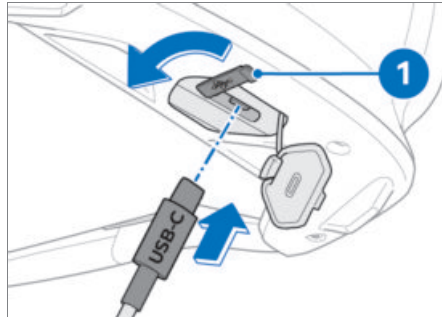
CHARGING BMW CONNECTED-RIDE COM P1

 Battery power fades in the course of a prolonged out-of-use period.

 Battery life depends on the conditions of use, environmental factors, functions used and the other devices with which the device is paired.



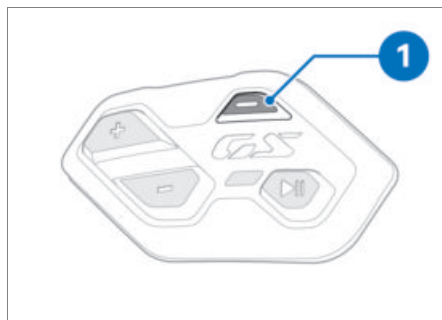
- Open cover **1**.



- Open cover **1** and connect the USB-C cable.
- » A full charge takes about one hour.

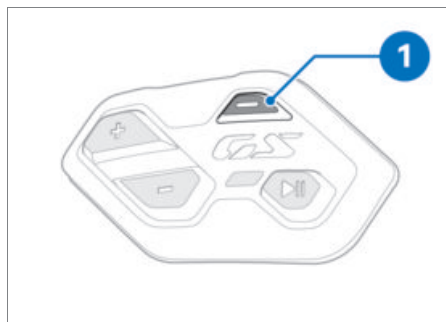
SWITCH ON COMMUNICATION SYSTEM

 The default system language setting is English. Voice prompts are only issued in the desired language after the language setting has been set accordingly in the Connected App.



- Press and hold key **1** for one second.
- » The communication system is switched on.
- If the communication system does not switch on:
- Charge communication system (➡ 10)

SWITCHING OFF COMMUNICATION SYSTEM



- Press and hold key **1** for one second.
- » The communication system is switched off.

If the communication system does not switch off:

- Perform a reset. (→ 15)

ADJUSTING VOLUME

Requirement

COM P1 is switched on.



CAUTION

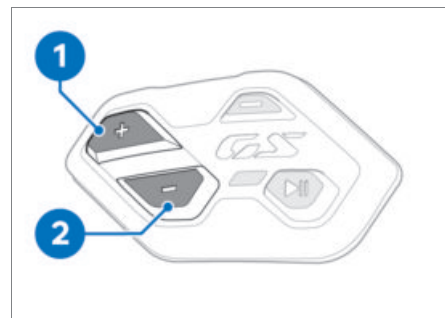
Communication system volume set too loud

Risk of accident due to not hearing other road users (especially special vehicles), hearing damage

- Adjust the volume of the communication system so that traffic awareness is not impaired.



To avoid unpleasant surprises and prevent possible damage to your hearing, check that the volume is set to a comfortable level before you don your helmet.



- Press button **1**.
- » The volume is increased with each key-stroke.
- » You will hear a different sound when you reach the maximum volume.
- Press button **2**.
- » The volume is decreased with each key-stroke.
- » You will hear a different sound when you reach the minimum volume.

ACCEPTING/REJECTING INCOMING CALLS



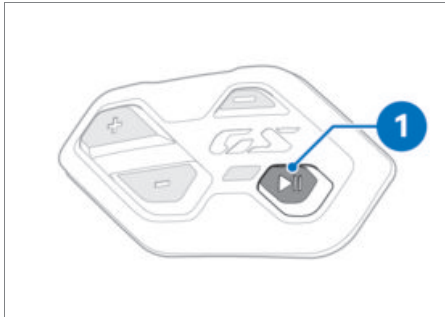
WARNING

Distraction from the road and loss of control

Operating the integrated information system and communication devices while driving results in a risk of accident

- Operate those systems or devices only when the traffic situation allows for it.
- If necessary, stop and operate the systems or devices when stationary.

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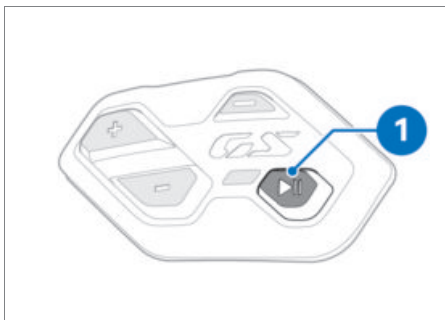


- Press key **1** once to accept a call.
- Press key **1** twice to reject a call.

CONTROL OF MUSIC PLAYBACK

Requirement

COM P1 is switched on.



- Press key **1** once.
 - » Music is started or paused.
- Press key **1** twice.
 - » Next music track starts.
- Press key **1** three times.
 - » Previous music track starts.

PAIRING DEVICES

Starting pairing

Requirement

COM P1 is switched on.



WARNING

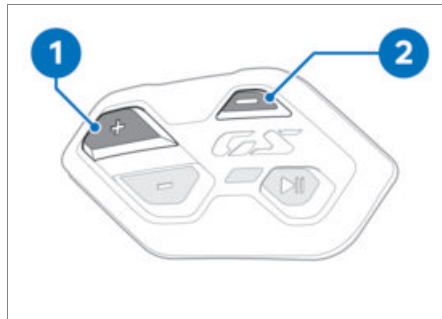
Bluetooth pairing while on the move

Risk of accident due to distraction

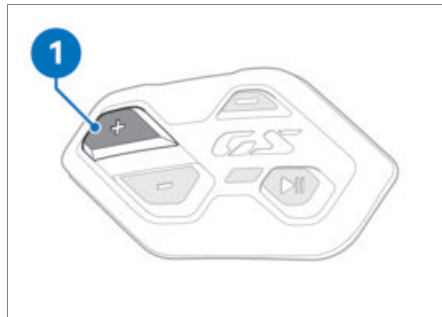
- Do not attempt Bluetooth pairing unless the vehicle is at a standstill.



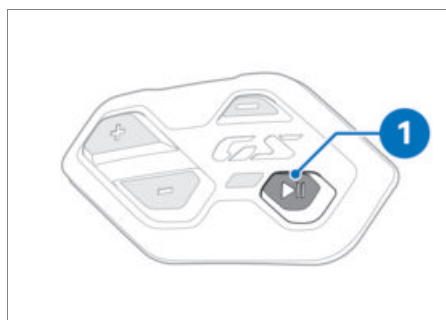
The following devices can be paired:
Link to the instrument cluster, a smart-phone or ConnectedRide Navigator.



- Press keys **1** and **2** at the same time.



- Press key **1** several times to select the desired device.
 - » A voice prompt sounds for possible devices.



- Confirm your selection with key **1** and start the pairing process.
- Complete the pairing process on the device.
- Press any key to abort the process.

Completing the pairing process on the device

BMW ConnectedRide COM P1 can be used as a Bluetooth headset and can be paired either directly with a smartphone or the instrument cluster of your vehicle.

BMW Motorrad recommends using Connected App or ConnectedRide Navigator. This will allow you to use all functions while riding and control them from the Multi-Controller.

Select one of the following options during pairing:

Pair your smartphone and Connected App

- Activate the mobile device's Bluetooth function (see mobile device's operating instructions).
- Connect BMW ConnectedRide COM P1 as a new device.
- To pair with Connected App, add BMW ConnectedRide COM P1 in the Connectivity Hub.

Pairing ConnectedRide Navigator

- Connect a new device in the Connectivity Hub
- Select BMW ConnectedRide COM P1 as a rider or passenger helmet.

Pairing the instrument cluster

- Add a new Bluetooth connection in Settings.
- Select BMW ConnectedRide COM P1 as a rider or passenger helmet.

MESH INTERCOM

What is Mesh Intercom?

Mesh Intercom enables easy inter-vehicle communication between riders without them having to pair their headsets beforehand.

Connections in Mesh are in the 2.0 network by default.

When communicating in Mesh, there may be a time lag of max. 5 s.

The range of Mesh depends on the number participants and distance between individual participants.

 The communication signal is adversely affected by various objects. The Mesh function is most stable when there is a line of sight between the group.

Open Mesh

Open Mesh lets you communicate with all participants who are in the same network, channel and within a radius of up to max. 1.5 km. With at least 5 participants, the range can be up to max. 4 km. There are 9 channels available for Open Mesh communication.

Group Mesh

Group Mesh is used for communication within a closed private group. To join a group and be able to communicate with each other, all participants must activate the Group Mesh feature within 30 s and select the same channel.

Notices on communication

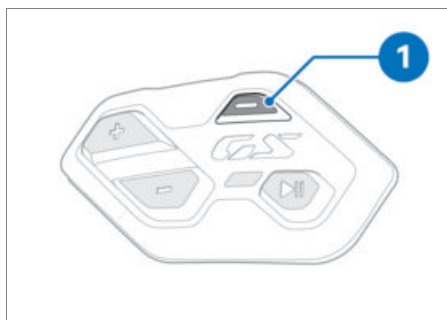
 Adjust microphone sensitivity or use the mute function to prevent interference noise when using Mesh.

 Communication in Mesh is unavoidably subject to time lag due to the system's limitations. This time lag must be taken into account when communicating traffic information. Therefore, BMW Motorrad re-

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commends that you only warn of traffic but never give a verbal all-clear.

Switching Mesh Intercom on/off

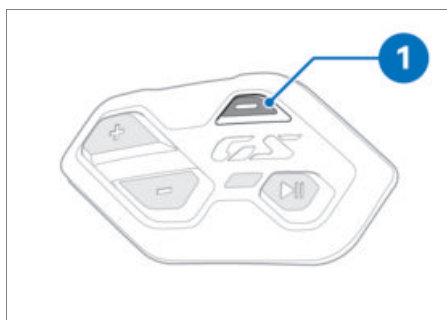


- Press key **1** twice to switch the Mesh Intercom on or off.

Switching Mesh mode

Requirement

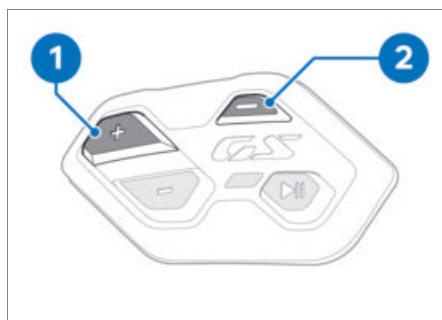
Mesh Intercom is switched on.



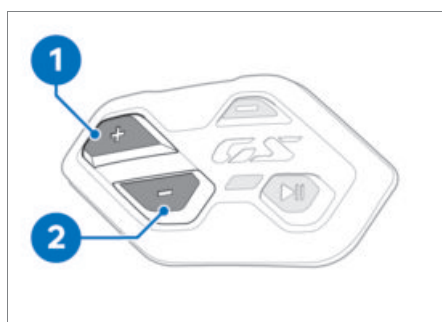
- Press key **1** three times to switch the Mesh mode.

Setting the Open Mesh channel

- Switch the Mesh mode. (►► 14)



- Press keys **1** and **2** at the same time.



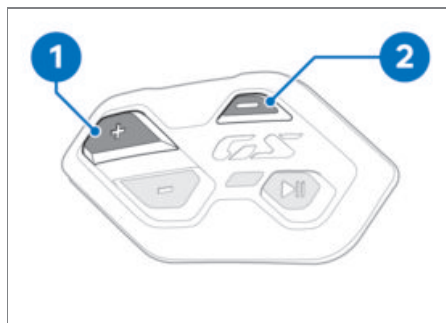
- Press key **1** or **2** to select the desired channel.
» A voice prompt sounds when the channel is selected.



- Confirm your selection using key **1**.

Switching on Group Mesh

- Switch the Mesh mode. (➡ 14)



- Press keys **1** and **2** at the same time.

CLEANING BMW CONNECTED-RIDE COM P1

- Use only a clean cloth to wipe the communication system clean.

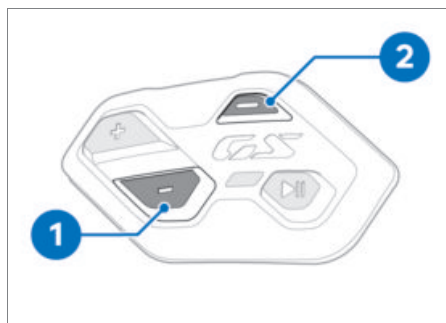
PERFORMING RESET

Requirement

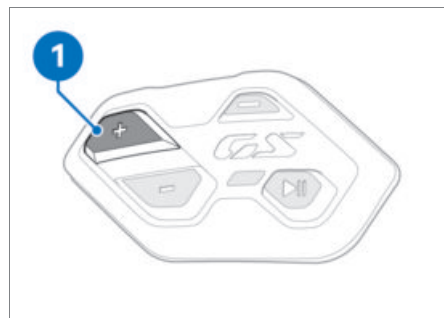
USB-C cable is unplugged.



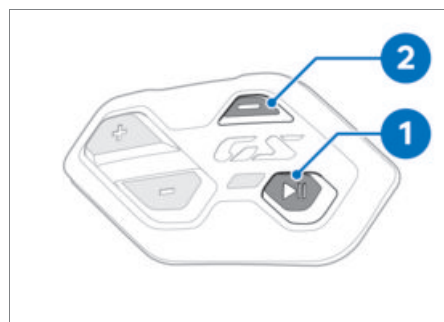
When a reset is initiated the communication system powers down. No settings or pairings are deleted. After the reset the device can be switched on again as usual.



- Press keys **1** and **2** at the same time.

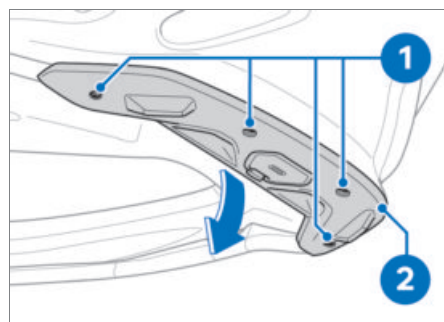


- Press key **1** several times to select the desired option.
- » A voice prompt sounds for possible options.



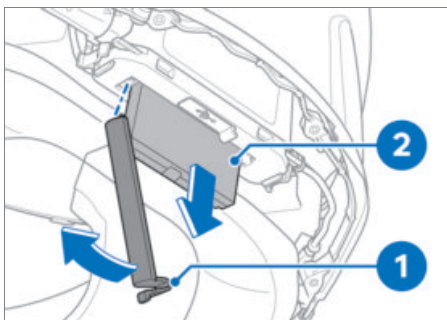
- Confirm your selection using key **1**.
- Press key **2** to abort the process.

CHANGING THE ACCUMULATOR



- Remove screw **1** and remove cover **2**.

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- Remove cover **1** and take out the accumulator **2**.
- Install a new accumulator.

TROUBLESHOOTING

Requirement

If you encounter faults or problems in operation of the BMW ConnectedRide COM P1 try the following troubleshooting steps:

- Check that the latest firmware is installed on the BMW ConnectedRide COM P1 and all Bluetooth-interface device. (10)
- Check that the pairing configuration is suitable and that pairing has been done correctly. (12)
- If you have a pairing problem, clear all the pairings from BMW ConnectedRide COM P1 and all connected devices and establish a new paired connection. (12)
- If faults or problems with the BMW ConnectedRide COM P1 persist: Reset BMW ConnectedRide COM P1 to factory settings. (15)
- If the problems persist despite all the above troubleshooting steps:
 - » Consult an authorised BMW Motorrad retailer.

TECHNICAL DATA

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GENERAL

Weight	144 g
Dimensions	
Panel	48×91 mm
Main unit	85×48 mm

MESH INTERCOM

Technology	Mesh 2.0
Range	max. 1.5 km, in open terrain max. 4 km, With at least five call participants
Number of channels	9 channels

BATTERY

Charging port	USB-C
Charging voltage	5 V
Charge current	max. 1 A
Charging time	1 h
Duration	
Mesh Intercom	max. 8 h
Battery runtime	max. 12 h, For normal usage max. 16 h, For low usage

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Disclaimer

Depending on the scope of equipment or accessories of your product from BMW Motorrad but also in the case of country-specific versions, deviations from the details described or illustrated in this booklet may occur. No claims will be entertained as a result of such discrepancies. Dimensions, weights, fuel consumption and performance data are quoted to the customary tolerances.

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[bmw-motorrad.com/equipment](https://www.bmw-motorrad.com/equipment)

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